

Everybody knows managing differences or conflicts effectively helps reduce workplace stress and improve business results. But how?

By completing one of all-time best sellers, **Dealing with Conflict Instrument (DCI) developed by Alexander Hiam**, you can identify your own natural style tendencies and explore the characteristics of each conflict style through narrative in the electronic report (approximately 22 pages) so as to develop greater style flexibility.

LRT Consulting designs this **Half-Day Managing Conflicts Productively Workshop** exclusively for the client who completed DCI through our “We Want YOU To SUCCEED” Complimentary Offer. On this topic, we shall talk about …

* Constructive Conflict: Opportunities of Conflicts and Differences
* 5 Conflict-Handling Styles (DCI Report Debrief)
* 8 Components of Conflict IQ
* 6Ds Conflict Resolution Approach and Template
* 15 Components of Emotional Intelligence, Decision Making and Stress Management

**Date and Time:** June 14, 2019 (Fri) from 2:30 pm to 5:30 pm

**Venue:** Unit A, 2/F, Hung To Centre, 94-96 How Ming Street, Kwun Tong, Kowloon (Subject to change depending on the workshop size)

**Workshop Facilitator:** [Annie LO, Senior Consultant of LRT Consulting](http://www.lrt.com.hk/en/annie-lo/)

**Language Medium:** Cantonese with English learning material

**Workshop Fee:** @HK$1,800.00

**Half-Day Managing Conflicts Productively Workshop**

**on June 14, 2019 (Fri)** **from 2:30 pm to 5:30 pm**

**Registration Form**

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| --- | --- | --- |
| [ ]  Mr.[ ]  Mrs.[ ]  Ms. | Surname | 按一下或點選這裡以輸入文字。 |
| Given Name | 按一下或點選這裡以輸入文字。 |

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| Designation按一下或點選這裡以輸入文字。 | Profession按一下或點選這裡以輸入文字。 |
| Company按一下或點選這裡以輸入文字。 |
| Address按一下或點選這裡以輸入文字。 |
| Phone按一下或點選這裡以輸入文字。 | Email按一下或點選這裡以輸入文字。 |
| Have you completed the complimentary Dealing with Conflict Instrument?[ ]  Yes[ ]  No |
| Payment @HK$1,800.00[ ]  Cheque (Bank:按一下或點選這裡以輸入文字。 Cheque No.: 按一下或點選這裡以輸入文字。)[ ]  Cash deposit |
| Signature | Date按一下或點選以輸入日期。 |

Confirmation will only be made upon receipt of full payment. Please make cheque payable to "**Learning Resources & Technologies Ltd.**" OR transfer direct to **HSBC**, Cityplaza Branch, account number **042-323618-838**.

Official receipt will be provided to you upon receipt of the full payment. The workshop fee is **r**efundablebefore 7 days of the workshop. **Refunds will not be available for registrations cancelled after 5:30 pm on June 6, 2019.**

Please return your completed registration form with payment to:

Mail : Unit 2B-07, 2/F, Hung To Centre, 94-96 How Ming Street, Kwun Tong, Kowloon, Hong Kong

Email : info@LRT.com.hk

Fax : (852) 2890 9015