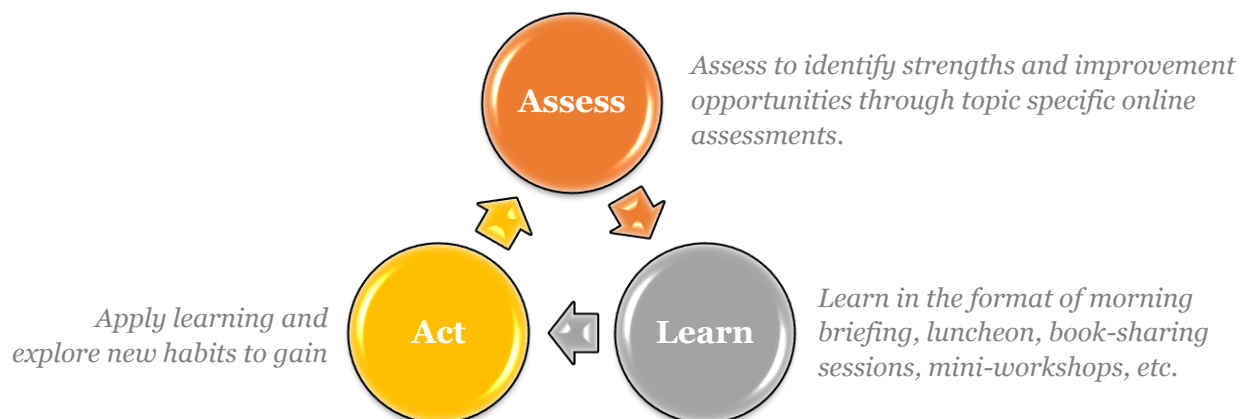


Dynamic Leadership and Professional Development:

Mix and Match Learning Menu for Your People Development Plan

Purpose

To help talents, leaders and professionals from public sectors and businesses further improve emotional intelligence, team & leadership effectiveness and achieve ultimate success in the 21st century business and service environment. A simple learning approach is designed as below:



Topics

We custom design for your learning needs and requirements. Our most sought-after and contemporary topics for talks or mini-workshops include:

○ CHANGE is the Name of the Game!

- * Common stimuli and drivers for change
- * Why terribly low success rate of organizational change
- * Revisiting common corporate culture change roadmaps
- * The natural process people go through in dealing with change
- * Identify your change management effectiveness in 7 competencies **

○ How You Learn is How You Live!

- * Fixed vs growth mindset as proposed by Carol Dweck
- * Updating and rethinking Kolb's experiential learning cycle
- * A whole brain approach to learning
- * Using Kolb's 9 ways of learning to transform your life
- * Assessing your 4 dimensions of learning profile: motivation to learn, learning reliance, data perception & information synthesis **

○ **Trust Factor: The Science of Creating High-Performance Companies**

- * The Speed of Trust and key statistics about trust as proposed by Steven Covey
- * The science of culture and trust
- * The building blocks of organizational trust: OXYTOCIN as proposed by Paul Zak
- * 10 fundamental truths about trust
- * The trust creation process and 5 key trust skills

○ **Servant Leadership: The Manager as Helper in Leading Change**

- * The concept of and business case for Servant Leadership
- * The role and nature of helping in contemporary business settings
- * The do's and don'ts of helping and being a Servant Leader
- * Revisiting different helping models and Egan's Skilled Helper Framework
- * Identify your coaching effectiveness in 7 competencies **

○ **Top 10 Tactics to Improve EQ in Teams**

- * CEO = Chief Emotions Officer
- * Identify what differentiates high EQ leaders and teams
- * “Emodiversity”: 16 positive emotions and 16 negative emotions
- * Use the top 10 tactics as suggested to improve self-awareness, self-expression, interpersonal relationship, decision-making and stress management
- * Identifying your emotional intelligence styles **

○ **Managing Conflicts Productively**

- * Constructive Conflict: Opportunities of Conflicts and Differences
- * 5 Conflict-Handling Styles **
- * 8 Components of Conflict IQ
- * 6Ds Conflict Resolution Approach and Template
- * 15 Components of Emotional Intelligence, Decision Making and Stress Management

** *Online assessment with e-report for each participant [worth HK\$400]*